

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 29th February' 2020
In C.G.No:206/ 2019-20/Ongole Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

B. Subba Reddy
Akkapalli (V),
Turimalla Post office,
Racherla (M),
Prakasham-Dist

Complainant

1. Deputy Executive Engineer/O/Giddalur
2. Executive Engineer/Operation /Markapur

Respondents

ORDER

1. Complainant presented a complaint before the forum regarding releasing of AGL service connection.
2. Respondent No.1 in his written submission to the forum stated that the materials related to the work were handed over to the relatives of the complainant due to standing crop in the field. He had inspected the location and found that the line work is in completed position. The complainant AGL service connection No. is assigned as : 4244331000345.
3. Complainant when contacted by the Forum over phone on 13.02.2020 at 6.45 P.M. expressed his satisfaction in resolving his grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off.

DESPATCHED
DATE 04/03

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.**

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.